**Survey to identify barriers to reuse: REUSEMED Project.**

1. **Would you be able to identify the order of the 3Rs cycle of circular economy/ environment?**
2. Recycle, Reuse, Reduce.
3. Reduce, Reuse, Recycle.
4. Reuse, Reduce, Recycle.
5. **PURCHASE OF SECOND-HAND PRODUCTS**
6. **Which of the following aspects do you consider more important when buying a durable product, like a washing machine or a fridge? *(max 3 responses)*** 
   1. You can use the product for a long time
   2. The producer gives you a long guarantee for the product
   3. The product is made from recycled materials
   4. The product is recyclable/reusable after you use it
   5. The product is eco-friendly
   6. The product is easily repairable and there are spare parts to be replaced
   7. The product can be easily sold when you no longer want to use it
   8. The seller will take back the old product when you buy a new one
   9. The running costs are lower due to greater efficiency
   10. The price
   11. None of these alternatives
   12. Other (please specify)
7. **Have you ever bought a second-hand item from a second-hand shop, charity shop, NGO or reuse centre?** 
   1. Yes
   2. No

**If yes:**

1. **Specify what type of item (if needed, you can select more than 1):**
2. Furniture
3. Clothes
4. Home appliances
5. Small electronic devices (smartphones, radio...)
6. Other (please specify)
7. **Would you do it again?**
8. Yes
9. No

**If no:**

1. **Why not?**
2. Bad quality of the product
3. Low quality/price relation
4. Problems with the shop
5. I have felt defrauded
6. **Which of the following second-hand items would you buy? (max 3 responses)**
   1. Textiles (clothing, bedding, curtains, towels...)
   2. Electronic equipment (TV, computer, smartphone...)
   3. Furniture (couch, table, chairs...)
   4. Household electrical appliances (oven, dishwasher, washing machine...)
   5. Books, DVD’s, videogames, toys
   6. None of these products
   7. Other (please specify)
7. **Put in order from 1 to 7 the following categories when buying the products that appear on top of the following table (1=Most important y 7=Least important):**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Category** | **Clothes** | **Home appliances** | **Books** | **Furnitures** | **Electronic Devices** | **Others** |
| **Price** |  |  |  |  |  |  |
| **Quality** |  |  |  |  |  |  |
| **Durability** |  |  |  |  |  |  |
| **Design** |  |  |  |  |  |  |
| **Environmentally friendly** |  |  |  |  |  |  |
| **Social and economic development** |  |  |  |  |  |  |
| **Fair trade \*** |  |  |  |  |  |  |

\*Fair trade: it is a solidary commercial system and an alternative to conventional systems that pursues the fight against poverty on the basis of appropriate labour conditions and salaries, no infantile labour exploitation, equality between men and women and environmental respect.

1. **Which of the following items would you never buy second-hand? (max 3 choices)**

|  |  |
| --- | --- |
| **Textiles (clothes, bedding, curtains, towels…)** |  |
| **Electronic equipment (TV, computer, smartphone…)** |  |
| **Furniture (couch, chair, table…)** |  |
| **Household electrical appliances (oven, microwave…)** |  |
| **Books, Videogames, Toys** |  |
| **None of these products** |  |
| **Others (please specify)** |  |

1. **If you do not buy second-hand products, what prevents you from doing so? (Question 3 NO) (max 2 responses)**
   1. Health and safety concerns
   2. Hygiene concerns
   3. Inferior quality of the products
   4. Less appealing appearance of the products
   5. Afraid of what others might think of you
   6. Never thought about it
   7. Other (please specify)
2. **SALE / DONATION OF THE SECOND-HAND PRODUCT**
3. **Have you ever donated/sold an item to a second-hand shop, charity shop/NGO or Reuse Centre?**
   1. Yes
   2. No

**If yes:**

1. **Specify what type of item (if needed, you can select more than 1):**
2. Furniture
3. Clothes
4. Household electrical appliances
5. Small electronic devices (smartphones, MP3, radio...)
6. Other (please specify)
7. **Would you do it again?**
8. Yes
9. No

**If no:**

1. **If you do not donate/sell used or unwanted products, what prevents you from doing so?** 
   1. Difficulties in the sale/donation process
   2. Reluctances on the economic and social procedure and its consequences
   3. Lack of information
   4. Lack of awareness
   5. Other (please specify)
2. **Do you know any establishment/shop/system in your area where you can donate-sell/buy second-hand products?** 
   1. Yes
   2. No
3. **Have you ever gone there to donate-sell/buy any item?** 
   1. Yes
   2. No
4. **If yes, specify what type of item (if needed, you can select more than 1)**
   1. Furniture
   2. Clothes
   3. Household electrical appliances
   4. Small electronic devices (smartphones, radio...)
   5. Others
5. **REPAIR**
6. **If one of your items is damaged, spoiled or broken, what is more likely for you to do? (max 2 responses)**
   1. Throw it away
   2. Try to fix it or restore it myself
   3. Get it repaired (professional repairer, repair shop...)
   4. Donate it
   5. Try to sell it
   6. Store it in some place (attic, drawer...)
   7. Other (please specify)
7. **Which of the following items are you more likely to try to repair/restore before throwing it away? (max 2 responses)**
8. Textiles (clothing, bedding, curtains, towels...)
9. Electronic equipment (TV, computer, smartphone...)
10. Furniture (couch, table, chairs...)
11. Household electrical appliances (oven, dishwasher, washing machine...)
12. Books, DVD’s, videogames, toys
13. Other (please specify)
14. **EMERGING AND COLLABORATIVE ALTERNATIVES**
15. **There are emerging alternatives to buying or using new products. Do you know any of them? Which ones have you used? Which one would you use?**

|  |  |  |  |
| --- | --- | --- | --- |
| ALTERNATIVES | **Know** | **used** | **Would use** |
| 1. Buying a remanufactured product. This is a used product, whose old or faulty components have been substituted; it is sold with the same guarantees as a new product. |  |  |  |
| 1. Leasing or renting a product instead of buying it (e.g., a washing machine, clothes, furniture) |  |  |  |
| 1. Shared use networks. These can be organised, like cars or bikes sharing networks, or informal, like neighbours or organisations that share a tool. (e.g., Bla Bla Car…) |  |  |  |
| 1. Barter, non-profit exchange of products |  |  |  |
| 1. None of these alternatives. |  |  |  |
| 1. Other (please specify) |  |  |  |

1. **CITY SCOPE**
2. **Do you know any establishment/shop/system in your area where you can donate-sell/buy second-hand products? Please mention those you know**
   1. Names….

…

…

…

…

* 1. None

1. **Would you like to have more establishments of this sector on your city?**
   1. Yes
   2. No
2. **IMPROVEMENTS / INCENTIVES**
3. **What would you suggest to mainstream and improve reuse practices? (max 3 responses)**
   1. Training and educating students throughout their school years.
   2. Organising public events together with reuse centres and/or second-hand shops.
   3. Public distribution of brochures and/or other informative material.
   4. Appealing advertising campaigns (including online campaigns).
   5. Strategically located re-use centres/second-hand shops to increase awareness, visibility and accessibility.
   6. Financial incentives for citizens engaging in re-use practices.
   7. Other suggestions:
4. **Which characteristics make a new product better than a used one in your opinion? (max 2 responses)**
   1. Quality.
   2. Durability.
   3. Quality/Price ratio.
   4. Guarantee offered by the manufacturer or the seller.
   5. Be the first owner/user of the product.
   6. Other.
5. **Would you like having the reuse sector further developed in your city?**
6. Yes, I would use these establishments.
7. Yes, I consider them useful for the population, however, I would never use them.
8. No.
9. **If there was a strong public support to reuse (infrastructures, promotion, financing). Would you be more open to practise reuse?**
10. Yes, with the support of public institutions I would trust the activity much more.
11. Yes, it would be easier.
12. No

Non-compulsory local questions

|  |
| --- |
| 1. **COMPOSTING** 2. **Do you know what is composting?**    1. Yes    2. No   **Have you ever developed any composting activities?**   1. Yes, several times a year. 2. Yes, sometime in my life. 3. No, never.   **If no, why not?**   1. I live in a flat. 2. It is a process too complex for me. 3. I do not find it useful. 4. I do not have any space for it. 5. I do not know any facilities to do it. 6. Other. 7. **If your answer to the second question is yes: if you lived in a house with a garden, would you be up to having a composter of organic wastes to be able to supply your own garden?**    1. Yes    2. No 8. **If your answer to the second question is yes: if you lived in a residential area with common areas like gardens or swimming pools, would you consider good the implementation of a composting system of organic waste for the green zones of your residential area?**    1. Yes    2. No |

1. **CATEGORIZATION**
2. **Indicate your sex.**
3. Man.
4. Woman.
5. Prefer not to say.
6. **Indicate your age group.**
7. Under 18 years old
8. 18-24
9. 25-34
10. 35-44
11. 45-54
12. 55 or more
13. Prefer not to say
14. **Indicate your postal code.**
15. **Indicate the highest level of education that you have reached.**
16. No schooling completed
17. Less than a high school diploma
18. High school degree or equivalent
19. Bachelor’s degree
20. Master’s degree
21. Doctorate (PhD)
22. Prefer not to say
23. Other (please specify)
24. **Indicate the sector in which you are working currently.**
25. Private sector
26. Public sector
27. Non-profit sector (NGO’s, Foundations…)
28. Healthcare
29. Education
30. Student
31. None, I am unemployed
32. Retiree/pensioner
33. Prefer not to say
34. Other (please specify)
35. **Indicate the number of people that form your family unit (including the person interviewed).**
36. I live alone
37. 2 people
38. 3-4 people
39. 5-6 people
40. More than 6 people
41. Prefer not to say
42. **Currently, within all the members of the household (including the person interviewed) and by all concepts, how much income per month do you have on average at home, after tax deduction (net income)? You do not need to indicate the exact number.**
43. No income at all
44. Up to your option in figures (Extremely Low Income)
45. From XXXX to XXXX€ (Low Income)
46. From XXXX to XXXX€ (Low-medium Income)
47. From XXXX to XXXX€ (Medium Income)
48. From XXXX to XXXX€ (High-medium Income)
49. Your option in figures or more (High Income)
50. Prefer not to say.